

**Ibrahim A. Aljasser, PhD.**

Associate Professor

Department of Quantitative Analysis

College of Business , King Saud University

Contact Information**Office** : (01) 467-4105, 4693436**Mobile** : 0555022000**Secretary** : (01) 4693438**Fax** :**E-Mail** : [ialjasser@ksu.edu.sa](mailto:ialjasser@ksu.edu.sa): [iaaljasser@hotmail.com](mailto:iaaljasser@hotmail.com)**Address** : P. O. Box 71115

Riyadh, 11587

Saudi Arabia

Education

Ph.D., College of Business, Applied Statistics, Arizona State University, May, 1995

M.S., College of Business, Decision and Information Systems, Arizona State University, May, 1989

B. S., College of Administrative Sciences, Quantitative Methods, King Saud University, May 1985

Professional Work History

December 2013 – Present, Chairman and Associate Professor of the department of quantitative

May 2012 – December 2013, Chairman and Assistant Professor of the department of quantitative

Analysis department, College of business, King Saud University.

2005 to may, 2012 Assistant professor at the department of quantitative methods, College of Business, King Saud University

2003 to2005, Chairman and assistant Professor of the department of quantitative methods, College Administrative Sciences, King Saud University.

1995 to 2003, Assistant professor at the department of quantitative methods, College Administrative Sciences, King Saud University.

1985 to 1986, Teaching assistant at the department of quantitative methods, College Administrative Sciences, King Saud University

Teaching

Undergraduate and graduate level courses in mathematics, statistics, mathematics of finance, investment analysis, and linear models.

## Research

1. Ibrahim Aljasser, "Understanding Treatment Effect in the Analysis of Longitudinal Data", Dissertation, Arizona State University 1995.
2. Ibrahim Aljasser, 2005, "Using Random Process in Calculating the flow of Student at the College of Administrative Sciences", The Saudi Journal of Higher Education, Vol. 1, Issue2, pp.143-164.
3. Ibrahim Aljasser, 2003 "Comparison Between the Stated and Real Rate of Return in the installment Calculation System in the Kingdom of Saudi Arabia", Egyptian Journal of Commercial Studies, Vol. 27, Issue 4, pp. 345, 352.
4. Ibrahim Aljasser, 2003, "Introduction to Mathematics for Administrative and Social Sciences", published book.
5. Ibrahim A. Aljasser, Bokkasam Sasidhar and Jaba Mukherjee Gupta (2012). Managing Organizational Conflicts in Saudi Arabia: A Communicative Approach. Interdisciplinary Journal of Research in Business, Vol. 2(6), pp. 33-45.
6. Ibrahim A. Aljasser and Bokkasam Sasidhar (2013). Customers' Satisfaction and its implications for Women-only Banks in Saudi Arabia. Interdisciplinary Journal of Research in Business, Vol. 2(9), pp. 01-12.
7. Ibrahim A. Aljasser and Bokkasam Sasidhar (2013). Gender Effect on Customer Satisfaction in Banking Sector: A Study of Banks in Saudi Arabia. Interdisciplinary Journal of Research in Business, Vol. 3(5), pp. 09-15.
8. Ibrahim A. Aljasser, Bokkasam Sasidhar and Badri Toppur (2014). Cost Allocation of Operational Materials for an Alloy and Special Steel Plant using Excel Solver. International Review of Management and Business Research, Vol.3, Issue 2, pp. 1145-1150.
9. Ibrahim Aljasser, (2014), "Utilizing Information Technology in Teaching Business Statistics", Interdisciplinary Journal of Research in Business, Vol. 3, Issue 9, pp. 1-6.
10. Ibrahim A. Aljasser and Bokkasam Sasidhar (2015). Satisfaction Perceptions Differences of Customers of Banks in Saudi Arabia. British Journal of Economics, Management & Trade, 7(4): 279-287.
11. Mohammed Alahmari, Ibrahim Abdullah Aljasser, and Bokkasam Sasidhar (2015). Patient Satisfaction and Perception of Quality of Care in Outpatient Clinic in an Eye Specialist Hospital in Saudi Arabia. British Journal of Economics, Management & Trade, 10(4): 1-8.

## Services

### **Internal Service**

Member of student affairs committee, 1998/1999.

Supervisor of the scientific activities committee, 1997/1998.

Supervisor of the consultation unit at the department of quantitative methods, 1998/1999.

Member of many departmental committees 1995/present time.

### **Professional Service**

Consultant at the Ministry of transportation, Department of planning and follow-up, 1996 to 2002.

Teaching statistical courses at King Faisal Air Force Base, 1998.

Developing and presenting a training course in statistical analysis using Excel for Saudi customs employees, 1999.

Teaching a statistical course using SPSS for King Saud University faculty members, 2008.

Teaching a statistical course for faculty members and medical doctors using SPSS at King Saud Bin Abdul-Aziz University for health sciences , 2011, 2013, 2014.

### Software Experience

Using statistical software (SAS and SPSS) for graduate and professional research and application.

Using specialized software for academic purposes (Mathcad and Advanced Grapher).

Using programs under windows environment (Word, Excel, Power point).