Mohsin Alhilal, PhD

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| Achievements | Identifying Potential Savings Opportunities  * Decrease VAS/Mobile operation cost * Achieved a cost reduction of STC Oracle licenses in 2006 about 60%  Operation Network Quality improvementAwards  * Data Discrepancy project 2015 * Yearly Hajj * Letter of appreciation from Minister of defense 2012 * 3 network VP appreciation certificates 2012/13/14 * 5 appreciation letters for VAS implementation projects success |
| Skills and Certificates | |  |  | | --- | --- | | * ITIL professional certificate * Adaptability * Research and analysis skill * Finance For Non-Finance (LBS) | * Interpersonal skill * Communication * Leadership Courses in Columbia Business School (2013-2014) | |  |  | |
| Software Engineering Department, King Saud University | |  |  |  | | --- | --- | --- | | Assistant Professor | Software Engineering Department | 2016-Now | |
| Work History in STC | |  |  |  | | --- | --- | --- | |  |  |  | | Professional Services Director- Network Operation | VAS, OSS, Network Security, Disaster recovery, Network Tools | 2014-Now | | NMC Mobile Director – Network operation | VAS, Roaming, RF optimization, COW Network Management, Mobile Networks | 2010-2014 | | TAC Director-Network operation | 2nd line support for Transmission networks, Fixed Networks, VAS, Roaming. | 2008-2010 | | VAS Operation Manager | Value Added Services | 2006-2008 | | IT-ERP BSS Manager | IT systems ORACLE (HR, Training, self-service) | 2002-2006 | |
| Work History in BAE Systems | |  |  |  | | --- | --- | --- | |  |  |  | | IT Senior System Analyst | IT systems | 1995-2002 | |
| Education | |  |  |  | | --- | --- | --- | | PhD in Computer Science | King Saud University, College of Computer & information Systems | 2016 | | MBA | King Saud University, College of Administrative Sciences | 2001 | | MSc in Computer Sciences | Syracuse University, USA | 1995 | | BSc in Computer Sciences | King Saud University, KSA | 1992 | |