



College of Applied Studies and Community Service
King Saud University (KSU)

CT 1314 - Sheet#9

Question1: Multiple choices - Choose the correct answer from the following:

1. Your company uses an inventory program that seems to be stuck in a programming loop and will not let you shut it down. What tool can you use to immediately shut down this program which is consuming CPU resources?
 - a. Server Monitor
 - b. Performance Monitor
 - c. Task Manager
 - d. Control Panel System and Maintenance option
2. Your advertising firm is expecting a new client to visit in about 15 minutes. In preparation, you have been printing out reports and graphics for the meeting, but the print process has been slow because the server is so busy. What can you do to best help ensure the printouts are finished on time?
 - a. Decrease the priority of all processes, except the print process, to Low.
 - b. Increase the priority of the print process to Above Normal or High.
 - c. Quickly increase the page file size by 1–2 MB to handle the printouts.
 - d. Log all other users off, even if there is not time to give them sufficient notification.
3. One of your company's users has logged out, but your monitoring shows that the user is still logged on. What tool can you use to log off the user's server session?
 - a. User Manager
 - b. Active Directory Users and Computers tool
 - c. Task Manager
 - d. Reliability Monitor
4. While practicing, your assistant changed the priority of Windows Explorer and now the server response for all users is extraordinarily slow. What priority did he most likely set?
 - a. High
 - b. Normal
 - c. Realtime
 - d. Low
5. Your server is running slowly and you suspect that a disk drive is the bottleneck. You've decided to use Performance Monitor to monitor the disk drive. Which of the following do you set up in Performance Monitor?
 - a. the %ProcessorTime Counter
 - b. the %Disk Time counter
 - c. the %Privileged Time counter
 - d. the % Byte Total/Sec counter



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Question2: True or False & correct false answers

1. When you pause a service from the Computer Management, it will be used only by the () system administrator or the server operator
2. If the base priority class is not set for a program it will be assigned to Real Time Priority by () the system.
3. You can view the server services from the Task Manager Window or from the Computer () Management Tool.
4. You can check the connectivity of all networks that is attached to your computer from the () Network Tab in the ask Manager.
5. Benchmarking the server performance means establishing a comparison between the () performance of the server in the normal condition with the performance of the server under problem condition.

Good Luck ☺