ٍSoftware quality factors – exercise

What quality factors are missing ?

* The overtime salary for our staff is calculated incorrectly
* New system for employees attendance was introduced but payroll systems needs a major modification to work with the new system
* The mobile battery cannot work for more than two hours after the light payroll system was installed.
* The company has decided to move to the web to use their payroll system. However the existing system cannot work on the web and a new system should be implemented
* Payroll cannot be produced on time because the system is slow and can calculate the salaries of 100 employee per hour while our employees now are more than 2000. Because of the increase of number of employees, the system fails at least three times a day.
* Several bugs were found and reported in the system. It seems that not enough TESTING was done before system deployment.
* Help disk team noticed that when a user reports a bug in the system, it takes up to two days to detect and fix that problem.
* Our development has developed a billing system two years ago. Now we have a contract to build staff tracking and reporting system. There are many similar functions in both system but we have to start to develop every function from scratch