



## College of Engineering GE106:Introduction to Engineering Design

## **Engineering Ethics: Case Studies**

By

**Matthew Amao** 

## Outline



**Case Study 1: Murder** 

**Case Study 2: Driving Over the Speed Limit** 

**Case Study 3: Driving Over the Speed Limit During Emergency** 

**Case Study 4: Software Piracy** 

**Case Study 5: Not Paying for Merchandise** 

**Case Study 6: Non-Listed Toxin** 

**Case Study 7: Reimbursed Payments** 

**Case Study 8: Protecting the Safety of Society** 

**Case Study 9: Truth in Public Statement** 

**Case Study 10: The Challenger Disaster** 

**Case Study 11: Toyota Unintended Acceleration** 



## Case Study 1: Murder

- Legal?
- Moral?
- Ethical?
- Good Etiquette?

#### **Answer:**

- Illegal
- Immoral
- Unethical
- Bad etiquette!



# Case Study 2: Driving over the speed limit when you are late for class

- Legal?
- Moral?\*
- Ethical?\*
- Good Etiquette?

#### Answer:

- Illegal
- Moral to some, immoral to others
- Unethical
- Bad etiquette if it effects other drivers



# Case Study 3: Driving over the speed limit going to hospital for an emergency case.

- Legal?
- Moral?
- Ethical?
- Good Etiquette?

#### **Answer:**

- Illegal
- Moral
- Ethical
- Etiquette does not apply

## **Case Study 4: Software piracy**



- Ahmed was showing Ali a copy of a software package he got from a friend.
- Ali says, "this is great, but you didn't pay for it, you shouldn't really be using it."
- Ahmed says, "Look, I can't buy it because it is too expensive, so the company hasn't lost a sale. Besides I didn't take a physical object, so it isn't stealing."

#### What do you think:

- Ahmed is right there is no problem, he isn't stealing from the company?
- Ahmed should delete the software from his computer?
- Ahmed shouldn't pirate software, but the company is not going to find out, so he should not delete it?\*

## **Case Study 5: Not paying for merchandise**



On his way home from work, Ahmed goes into a store, picks up a candy bar and walks out without paying. Ethically, is this the same as pirating software?

#### Answer\*?

- YES
- NO
- In some ways yes and some ways no

## Case Study 6: Non-listed Toxin



- A chemical company develops a new process that results in some waste. Their internal studies show this waste can cause cancer.
- However, this type of waste is not on a government list of banned chemicals because it is new.
- Legal? Moral?

#### **Answer:**

Legal but immoral (and unethical)\*

## **Case Study 7: Reimbursed Payments**



- Government self-regulations require that all purchases be made through purchasing agents.
- An engineer wishes to purchase an old alternator from a junkyard and does so with his own money.
- He reimburses himself with computer disks of equivalent value.

Legal? Moral?

#### Answer:

Moral but illegal\*

## **Case study 8: Protecting the Safety of Society**



- Your employer asks you to design a bridge that will not exceed \$1 million to build. After doing a study you determine the following:
  - ➤ An ideal bridge can be built for \$1.5 million.
  - ➤ Given the design constraints, a bridge built for \$1 million will collapse in a moderate earthquake.
- Your employer says, "if we don't build the bridge for \$1 million, then we are going to have to fire half of the staff, including you."\*
- He further asks you to go ahead with the next stage of the project.
- What would you do?

#### What is the conflict?



- A. Your duty to your fellow employees vs. your duty to your boss
- B. Your duty to society vs. your loyalty to your own career
- C. Uncertainty about the maximum magnitude of an earthquake vs. the need to ensure a safe structure.
- D. Your duty to be honest to clients vs. your duty to complete the project

## What is more important?



- The <u>conflict</u> is between your future <u>employment</u> and the employment of others in your company, and the <u>welfare of society</u>.
- The <u>code of ethics</u> for engineers requires
   You to take the <u>safety of society as being of</u>
   "paramount importance"\*.
- In a case like this the <u>welfare of society comes first</u>.

# 

## **Case Study 9: Truth In Public Statements**

- You are asked by the government to verify that a certain industry will not leak toxic substances into the environment
- After doing a study you discover that:
  - The industry will <u>likely cause harm</u> within the coming 5 years, but there is <u>significant uncertainty</u>.
  - The industry cannot be evaluated more carefully unless it is shut down immediately.
  - ➤ Both the <u>environment and the neighboring</u> community are at risk



- After reading your report, the <u>boss</u> asks you to <u>modify your report so as to reflect that the industry</u> <u>is actually safe</u>.
- He claims that changing the <u>report will protect the</u> <u>public</u> in the area, <u>preventing panic</u>\* while the government attempts to shut down and fix the facility.
- What would you do?

#### What is the Conflict?



- The conflict is between your <u>obligations as an engineer</u> and your <u>obligations as a citizen</u>\*.
- The code of ethics requires that you <u>safeguard the</u> <u>public's welfare</u>. It also requires that you <u>tell the truth</u> when making public statements concerning your area of engineering.
- This means that you <u>cannot alter data</u> as an engineer, and that you must <u>tell the truth about the facility</u>.
- In this case your duty as an engineer to <u>tell the truth</u> when making public statement should win over your civic duty
- Role conflicts are hard!!!

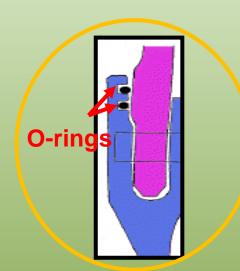
## 10. A famous case: "The Challenger Disaster"

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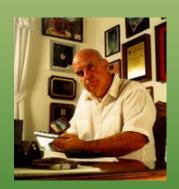
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(January 28, 1986)



**Economic considerations Political pressures Scheduling difficulties** decides NASA to launch anyway





Roger Boisjoly, chief O-ring his had engineer, warned colleagues that O-rings fail at relatively low temperatures



**Challenger lifts off at** 11:37 AM



**Explodes 73 seconds after** launching



- O-ring seal indeed failed, flames burned the adjacent components and ignited the liquid hydrogen and oxygen in the external fuel tank; which caused orbiter to break apart.
- Do you think NASA should have launched? <u>Is there a clear moral issue here</u>?
- Did NASA take unnecessary risks because of external pressure?
- <u>Did the engineers violate their duty</u> to put public safety first?



- Did NASA manager think of the <u>potential costs</u>?
  - Human lives
  - His <u>reputation</u>
  - Criminal charges
  - 100% of the blame on him
  - Suspension of the <u>shuttle program</u>
- How about other elements such as "whistle blowing"?
- *It is a hard choice*. You have to <u>choose between the lesser</u> of two evils.
- In the Challenger disaster, obviously the lesser of two evils choice should have been to delay the launch.



## 11. "Toyota Unintended Acceleration" Case Study

Watch the following clip:

"Toyota Unintended Acceleration Case"

- What ethical issues are involved here?
- Did the people involved take the proper decision?
- What would you do in a similar situation?





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